



PALOS VERDES
PERFORMING ARTS
NORRIS THEATRE | HARLYNE J. NORRIS PAVILION | CONSERVATORY

COVID-19 SAFETY PROTOCOL

The safety and security of our theatergoers and employees is our highest priority. Although LA County Department of Public Health reports “there is currently no immediate threat to the general public,” Palos Verdes Performing Arts (PVPA) will be implementing strategies recommended by the LA County Department of Public Health for our Norris Theatre and offices.

As a performing arts center, we are proactively taking steps to prevent the spread of this infection at our venue. Please see the protocol listed below. This protocol will commence immediately and will continue until the risk of COVID-19 has been reduced.

1. Any patron, staff member and/or volunteer who is experiencing cold or flu symptoms, or who is not feeling well, is encouraged to stay home and contact the point of purchase for more information about ticket exchanges and policies. In addition, PVPA will encourage staff, and volunteers to stay home and not to come to work until they are free of fever for at least 24 hours.
2. PVPA will POST SIGNS at our venues and offices from the Los Angeles County Department of Public Health about COVID-19.
3. **During PVPA presents and Produced shows only – ALL theatre patrons, prior to entering the Norris theatre, will be scanned with our forehead temperature scanning equipment by a staff member who will be wearing Personal Protective Equipment (PPE).**
 - a. If the patron does not have a temperature of 100 degrees or above, the patron will be allowed to proceed to the ticket taker to enter the theatre with a valid ticket for the event. After they enter the theatre, the patron will be asked to use our hand sanitizer station that will be manned by a volunteer wearing latex gloves. If the patron refuses to use the hand sanitizer, they will be asked to proceed to the hand washing station in the restrooms.
 - b. If the patron has a temperature of 100 degrees or above, the staff member will immediately ask the patron to enter protected area away from the public. They will not be allowed to enter the venue.
 - c. If a patron refuses to have their temperature taken, they will be refused entry.
4. **During PVPA presents and Produced shows only**, Volunteers will have their temperature taken prior to entering the theatre. If the volunteer has a temperature of 100 degrees or above, they will be asked to go home, and may not enter the theatre.
5. Subsequent to every show, PVPA will clean and disinfect all frequently touched surfaces, such as doorknobs, bannisters, and countertops.
6. We will no longer take cash for any transaction at the theatre or the concessions/merchandise stations at the Norris Theatre.
7. Leased/rented events at the Norris Theatre will be strongly encouraged to employ similar protocols, with their staff and patrons.

Up to date information can be attained for all of our staff, patrons, and volunteers by accessing the LA County of Department Health website <http://publichealth.lacounty.gov/>.

We look forward to welcoming you as our guest and delivering an exceptional experience at PVPA and our Norris Theatre. **PLEASE COME EARLY TO ALL THEATRE EVENTS AS THIS WILL TAKE ADDITIONAL TIME. THANK YOU!**